

Covid-19 Guest Information: Rules of Conduct

Status: January 10th, 2022
Warning level: [2 \(2G regulation\)](#)

Dear guests,

in the following you will find important information about operational restrictions in our hotel as well as requirements for an arrival and a safe stay. Your health as well as that of our employees is our top priority.

o The state of Lower Saxony has introduced **warning levels** as a rating system for corona restrictions: A warning level is established when the leading indicator "**hospitalization**" and at least one other indicator (newly infected or intensive care beds) reach the value range of the corresponding warning level.
o If at least warning level 1 applies in a county or a city without a county, then access to our facility and the use of our services is restricted to vaccinated and recovered persons (2G regulation). A pictorial representation of the new warning level system can be found [here](#).

o From now on, the **2G rule** applies to us until further notice: **Provided that the occupancy rate in accommodation facilities, catering and conference facilities is reduced to a maximum of 70%, the 2G rule applies.**

ATTENTION: Please be prepared that the **2G-Plus** regulation may apply again at any time. The 70% regulation could be repealed in the new Corona regulation.

We recommend you to inform yourself about short-term changes directly on our [website](#). We would also like to draw your attention to the [website of the State of Lower Saxony](#), where you will find constantly updated information about the current situation or the currently valid warning level in the Hanover region.

o In addition, the wearing of a **FFP2 or KN 95 mask** is mandatory!

What do I have to consider as a business traveller and private traveller when arriving?

o For both private travellers and business travellers, the so-called **2-G regulation** therefore applies with immediate effect for the Hannover Region: **Vaccinated or recovered for accommodation and catering establishments.**

o This regulation applies, provided that the occupancy rate is reduced to a **maximum of 70%**.

ATTENTION: Please be prepared that the **2G-Plus** regulation may apply again at any time. The 70% regulation could be repealed in the new Corona regulation. In this case, a professionally performed, **negative quick test** must be presented, which must not be older than 24 hours (not necessary if booster vaccination is available).

At the check-in and in the gastronomic facilities

o ...a **valid vaccination certificate** must be presented (complete vaccination must have taken place at least 14 days ago.)

or

o ...a **medical certificate of recovered Covid-19 disease** must be presented (certificate no more than six months old).

o In addition, the wearing of an **FFP2 or KN 95 mask** is mandatory!

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Exempt from the 2G rule are:

- o ...children and adolescents up to 18 years of age
- o ...Persons who present a medical certificate stating that they are not allowed to be vaccinated due to medical contraindication or participation in a clinical study. However, persons with a medical contraindication and persons in clinical trials who are not allowed to be vaccinated must provide proof of a negative test in accordance with § 7.
- o **Note:** In the event of a positive test during the stay, the implementing agency will inform the local health department. If you have already checked in with us in the event of a positive test, we ask you to inform us immediately under 0511 8740 0 and make your immediate departure independently.

Special notice:

As soon as there is an occupancy rate of **more than 70%** in the accommodation and catering business, the **2G-Plus** rule (**Vaccinated - Recovered- and a daily test proof**) and additionally the wearing of a **FFP2/ KN 95** mask applies again. **If a booster vaccination has already been performed, an additional negative test proof is not required.**

ATTENTION: Please be prepared that the **2G-Plus** regulation may apply again at any time. The 70% regulation could be repealed in the new Corona regulation. In this case, a professionally performed, **negative quick test** must be presented, which must not be older than 24 hours (not necessary if booster vaccination is available).

Where can I get a professional quick test?

There are two different types of tests, all of which can be done at common testing centers. The closest test center to Parkhotel Kronsberg is located in the

IKEA HANNOVER EXPO, Street of Nations 10, 30539 Hannover, Germany

Opening hours (may vary):

Monday - Friday 09:30 to 19:00

Saturday 09:00 to 19:00, Sunday closed

Registration online at <https://www.mactest.de/hannover>

- o On site, the identity card must be presented. You receive access data to retrieve the result, which is available approx. 20 min after execution (with ePassGo app - almost no waiting time).
- o Further test centers in Hannover and Laatzen:
 - o <https://www.leine-center.de/store/Mein-Corona-Schnelltest/75092>
 - o <https://schnelltest-hannover.de/>
 - o <http://corona-teststelle-hannover-laatzen.de/>
- o You can find further test centers at <http://www.testbuchen.de>

How do I behave in the hotel?

Contact restrictions and distance requirement

- A distance of at least 1.5 m must be maintained from persons in other households. If it is not possible to maintain this distance in the open air, a mouth/nose protection must be worn here as well.

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Mouth-nose protection

- o Regardless of the warning level and incidence, masks (**FFP2 or KN 95 mask**) are still mandatory in the public areas of the hotel.
- o Children up to and including 6 years of age are exempt from wearing a mask.
- o Children between the completed 6th year of age and the completed 14th year of age may wear any other suitable textile or textile-like barrier as mouth-nose covering instead of a medical mask, FFP2 mask or KN 95 mask.
- o Even if a doctor's note exempts you from wearing mouth-to-nose protection, we ask that you wear a mask in our public areas. Due to the mostly short duration of stay in our premises, we consider this reasonable.
- o An exception to the mask requirement exists if the seat was taken in the gastronomic area or in the conference room.

Are there any operational restrictions in the hotel?

- o The **hotel bar** TaBarluga will remain closed until further notice.
- o Our shuttle service is not available in the evening.
- o Our restaurant **BOCK's** is regularly open Monday to Sunday from 11:00 to 23:00. We serve hot cuisine until 22:00. **Attention:** For **deviating opening hours**, please refer to our [website](#). Until 23rd of January we have different opening and closing hours.

Do you have any further questions or requests? Do not hesitate to contact us: +49 511 8740 0.
We wish you a safe journey!

Your team from Parkhotel Kronsberg